Joint Health and Wellbeing Strategy Action Plan City of London 2017-2020

Name		Joint Health a	Joint Health and Wellbeing Strategy Action Plan			
Duration:		2017-2020				
Relevant strategies:		Noise, Air Quality, Social Wellbeing, Mental Health, Suicide Prevention,				
Board responsible for mo	Board responsible for monitoring plan:		Health and Wellbeing Board			
Owner:		Consultant in Public Health				
Implementation date:	Sept 2018	Review date: Sept 2019				

Prior	ity:	Good mer	ital health fo	r all							
Objec	tive (if applicable):	For more children, adults and older people in the City of London to have good mental health.									
Ref:	Action:	Start:	End:	Measure/outcome:	Lead officer/ partner:	Update	RAG rating				
1.1	Produce a joint Mental Health Strategy with City and Hackney CCG and the London Borough of Hackney	Sept 2018	March 2019	Strategy produced and approved	DCCS (Strategy Officer, Health and Children) C&H CCG	Planning for the joint strategy is underway. The Mental Health JSNA is currently being produced and a draft will be ready by mid-Nov. This data will be used to develop the priorities of the strategy	Green				
1.2	Implement the City Corporation actions of the Joint MH strategy and support the	March 2019	Ongoing	Reduced occurrence, severity and duration of mental ill health	DCCS (Strategy Officer, Health and Children)		Green				
1.3	Implement the Suicide Prevention Action Plan • Provide annual implementation and performance reports to the Health and Wellbeing Board	June 2017	June 2020 June 2018	Reduction in suicides and suicide attempts in the City of London	DCCS (Strategy Officer, Health and Children); City of London Police M&CP / Port Health & Public Protection (Lead Officer - Health & Safety)	The suicide prevention group met in May 2018. Two new members of the steering group are TFL and Port of London Authority. The HWB board was provided with an update on the action plan in June 2018. The majority of actions were on track or complete.	Green				
1.4	Implement the Social Wellbeing Strategy and action plan	June 2017	June 2020	Increased wellbeing among target groups as	DCCS (Strategy Officer, Housing and Adults)	Social wellbeing strategy was approved by the HWBB in June 2017 and is moving forward successfully:	Green				

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Ref:	Action:	Start:	End:	Measure/outcome:	Lead officer/ partner:	Update	RAG rating			
	Social Wellbeing Action Plan complete Annual update to Health and Wellbeing Board		Sep 2017 Ongoing	measured by the Loneliness Measurement Tool		 10 of the planned activities are complete/in place, 18 are in progress. Successes include: First pilot of Community Builders on Golden Lane is complete. Second phase of Community Builders is starting on Middlesex Street. Evaluation report from first phase in production Various events held over the summer (Remembering Yesterday, Celebrating Today, Lantern Parade, Aldgate Square Festival) Opening of refurbished Golden Lane Community Centre A City of London A-Z of services guide has been produced New carers assessment in place on Mosaic that has a greater emphasis on the needs of the carer. 				
1.5	Create a workplace health centre in the City, which would offer specific support for mental health, particularly for lower-paid City workers.	April 2017	Jan 2020	 Gateway process underway Project timeline complete 	DCCS (Strategy Officer, Housing and Adults)	Policy and Resources Committee approved funding for the rental element of 75 & 77 Middlesex Street across 3 years. This is subject to a report to the Finance Committee to allow draw down.	Green			

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				 Approval for refurbishment funding Mental Health centre open 		 Funding to cover the refurbishment costs has been agreed based on final approval from the DCCS Committee and the Resource Allocation Sub-Committee. City Surveyors have undertaken a site familiarisation visit and provided a cost estimate for renovations. The gateway process has begun as the project met the financial threshold. Once Gateway documents 1 and 2 have been considered a process route will be assigned. This will set out the timeline for project. 	
1.6	Promote and deliver initiatives in the Square Mile that encourage employers to support staff with mental health issues: • Business Healthy represented on the Steering Group of the Lord Mayor's Appeal's "This is Me" and support recruitment of local employers	Ongoing	Ongoing	 Increased participation in initiatives and events by City employers Increased use of relevant Business Healthy resources Increased number of City employers with LHWC accreditation 	DCCS (Business Healthy Project Officer) M&CP / Port Health & Public Protection (Lead Officer - Health & Safety) DCCS (Business Healthy Project Officer)	Continued promotion of City-focused initiatives such as "Release the Pressure", This is Me – In the City and the London Healthy Workplace Charter through Business Healthy. PH and CityWell provided green ribbons to senior CoL figures and other members of staff during Mental Health Awareness Week (May 2018). The City Corporation hosted an event on suicide prevention for the Thrive in the City Emergency Services Event in April 2018 and the first meeting of the National Suicide	

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	 Environmental Health supports City businesses to achieve accreditation to the London Healthy Workplace Charter. Business Healthy to promote the Charter and refer organisations to Environmental Health. Explore options to develop the Dragon Café into a longer-term offering in the City Delivery of mental health training opportunities to local employers and stakeholders 	July 2018 Ongoing	Ongoing July 2019 Ongoing	 Evaluation of DCC pilot and options appraisal to DLT Samaritans'-led Suicide Prevention Awareness Training sessions delivered 4 times a year Mental Health First Aid Training for staff of CoL-commissioned providers 	Principal Librarian (Shoe Lane) & (Business Healthy Project Officer) DCCS Public Health	Prevention Alliance's Workplace Suicide Prevention Special Interest Group in June 2018. The Dragon Café in the City Pilot (Feb-Jul) met objectives and saw footfall to Shoe Lane Library almost double. Samaritans' Suicide Prevention Awareness Training is held on a quarterly basis and is well-received. The City Corporation offered 11 free places to staff of commissioned providers on a 2-day Adult Mental Health First Aid training course held at Guildhall in April and discussions are ongoing to host a second one.	
1.7	Undertake research into the health needs of City workers and used the results to further shape the CoL services for City workers	July 2018	March 2019	 Research completed Findings from qualitative research used to shape BH activity 	Public Health (supported by Commissioning and EDO Research team)	Research began in July 2018	Green

Priori	ty:	A healthy urba	healthy urban environment							
Objec	tive (if applicable):	To create a healthy place for people who live in, work in and visit the City of London								
Ref:	Action:	Start:	End:	Measure/outcome:	Lead officer/partner:	Update	RAG rating			
2.1	Support the renewa the City Corporation Quality Strategy	I .	Sept 2019	Improved up to date Air Quality strategy that delivers improvements in local air quality (reduced particulate matter and reduce NOx emissions)	MCP / Port Health& Public Protection (Air Quality Manager)		Green			

2.2	 Support the Implementation of the Noise Strategy Investigate options for improving the evidence base for noise and soundscape issues and produce a report of recommendations. Implement the Lane Rental Project to examine opportunities for improvement in the operation and control of street works on the TfL Network Implement the construction levy for new developments 	June 2017	March 2026 June 2018 March 2018 July 2019	Report produced and evidence base proposed	M&CP / Port Health & Public Protection (Pollution Team Manager)	 Saturday working consultation- Report results from the consultation to both Planning and Port Health Committees. September and November 2018. Implement recommendations. A draft report examining attitudes towards noise and soundscapes at key city locations has been produced. The result of survey will be used to recommend actions that could be taken to improve the soundscape. Lane Rental Project- This project is a collaboration between TfL, City of Westminster and CoL. The work is to examine opportunities for improvement in the operation and control of street works on TfL Network, undertaking training of contractors and agreeing a MOU to deliver the improvements. Pollution Team to utilise the income from construction levy to undertake monitoring of construction to minimise environmental impact. 	Green
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2.3	Ensure health and wellbeing is considered and incorporated into the Local Plan • Public Health to engage with consultation and scoping meetings for the Local Plan and identify health and wellbeing considerations	June 2017	Feb 2019	Health and wellbeing considerations incorporated into the Local Plan	DCCS/ Public Health (Strategy Officer, Health and Children)	 PH team attended scoping meetings and contributed to the issues and options consultation. The team will comment on the Healthy and Inclusive city chapter before it is finalised. The local plan was presented to the HWBB in June 2018 for member input. 	Green
2.4	Raise profile of Health and Wellbeing Board agenda and Health in All Policies. • Hold a learning lunch for staff on health and wellbeing and the influence different departments can have • Coordinate Health and Wellbeing Board Advisory group with senior officers from across the City Corporation.	May 2017	May 2018 Dec 2017 Ongoing	Increased awareness and reference to health issues in corporate and departmental policies	DCCS (Executive Support Officer)	 The standard template for committee reports now includes a "health implications" section, prompting officers and Members to consider the impact that policy changes will have on health and wellbeing. Health and wellbeing plays an important role in the Corporate Plan. The Health and Wellbeing Advisory Group has become a useful forum for information sharing and joint working on health issues across the Corporation and Police. The Group has consulted on the new transport strategy, the local plan, the responsible business strategy and heard a presentation about urban design and mental health. Learning lunch for staff has been delayed but will be planned for early 2019. 	Amber

2.5	Develop a Housing Strategy which will look at our approach to housing management and set out approach to delivering 700 new home in the Housing Revenue Account by 2025. • Finalised strategy to be presented at the Health and Wellbeing Board	June 2017	March 2018 March 2018	New homes delivered	DCCS (Strategy Officer, Housing and Adults)	The strategy fell behind schedule due to staff changes but is now progressing. The HWBB will receive the first draft of the strategy for discussion in Sept 2018. The final strategy is due to be signed off in Jan 2019.	Amber
2.6	Develop and implement an action plan for the People's Wellbeing strand of the Responsible Business Strategy.	Sept 2018	Ongoing	Action plan approvedAnnual updates of action plan	Public Health Consultant/ Corporate Strategy Officer		Green

Priorit	y:	Effective health and social care integration						
Objecti	ve (if applicable):	That further development of integrated health and social care services reflect and meet City residents' needs effectively						
Ref:	Action:	Start:	rt: End: Measure/outcome: Lead Update					
					officer/partner:		rating	
3.1	Maintain a focus on	Ongoing	Ongoing	 City needs and 	DCCS/ Integration	Integration is a standing item on a wide range	Green	
	integration at the Adult			opportunities for	Programme Manager	of forums		

Priori	ty:	Effectiv	e health ar	nd social care integration			
Object	ive (if applicable):	That fu	ther devel	opment of integrated hea	Ith and social care service	ces reflect and meet City residents' needs effective	ely
Ref:	Action:	Start:	End:	Measure/outcome:	Lead officer/partner:	Update	RAG rating
	Wellbeing Partnership, SEND Programme Board, Children's Executive Board and other key strategic forums with partners			health are identified and articulated			
3.2	Secure approval of Better Care Fund for 2018/19	April 2018	March 2019	City of London plans approved by NHSE	DCCS/ Integration Programme Manager	The BCF plan covered two years (2017/19) and an outline plan for 2018–19 was part of the approved plans. Confirmation detail is likely to have to be submitted ahead of 2018-19	Green
	Meet national conditions for BCF for 2018/19	April 2018	March 2019	National conditions met	DCCS/ Integration Programme Manager	National Conditions unlikely to change for 2018-19	Green
	Delivery of BCF plans 2018/19	April 2018	March 2019	Delivery of BCF plans on time and to budget	DCCS/ Integration Programme Manager	The schemes in the BCF are ongoing schemes and are already established	Green
3.3	Integrated Commissioning						
	Workstreams, Transformation Board and ICBs receiving City specific information where appropriate and necessary	Ongoing	Ongoing	 Appropriate City representation within governance structure City element of agendas / reports and work undertaken 	DCCS/ Integration Programme Manager	There is City representation on each of the workstreams and sub-groups where appropriate. The City is also represented on the Transformation Board. Workstream Directors attend City of London Integration Programme Board to talk to Officers in more detail about specific transformation projects and City views. Each report that goes to Transformation Board and ICB has a specific box for authors to complete on implications for the City of London.	Green

Priori	Priority:		Effective health and social care integration						
Object	ive (if applicable):	That fu	rther devel	opment of integrated hea	Ith and social care service	ces reflect and meet City residents' needs effective	ely		
Ref:	Ref: Action:		End:	Measure/outcome:	Lead	Update	RAG		
					officer/partner:		rating		
	Establish a City of London neighbourhood model of health and social care	Sept 2018	Ongoing	 Profile of services delivered at neighbourhood level Delivery of localised, integrated care services 	DCCS/ Integration Programme Manager		Green		

Priori	ty: All Children have the best start in life										
Object	tive (if applicable):	Every child to reach their full potential									
Ref:	Action:	Start:	End:	Measure/outcome:	Lead officer/partner:	Update	RAG rating				
4.1	Work with school staff to develop offer for Sir John Cass Primary School regarding healthy eating and physical activity for the academic year 2018-19		June 2019	The school promotes healthy eating and physical activity.	DCCS (Public Health Commissioning Manager, Strategy Officer, Health and Children)		Green				

4.2	Delivery of a service to increase levels of employment, including parental employment, for City of London residents	March 2018	Ongoing	•	Level of participation in programme Employment outcomes secured	DCCS (Strategy Officer, Health and Children/ Head of Strategy and Performance)	The new Central London works employment programme was launched in March 2018 by Central London Forward. The programme replaces the previous national employment support programmes in Central London, and will support up to 51,000 residents to find work and manage their health condition. Ingeus has been appointed as the lead provider for delivery. Two city residents have been referred to the programme to date. CoL is developing the programme locally with Hackney.	Green
4.3	Implement the Children and Young people's plan 2018-21	Oct 2018	Ongoing	•	Annual updates on CYPP action plan to HWBB and DCCS committee	DCCS (Strategy Officer, Health and Children)	The new strategy has been approved and the action plan is being developed	Green

4.4	Embed the new 0-15 and 5-19 healthy eating and obesity services so City CYP are supported to achieve healthier lifestyle choices.	April 2018	Ongoing	•	Number of frontline staff trained on raising the issue of weight Healthy eating workshops delivered through early years settings Nutritional support and expertise delivered to SJC City families offered child weight management programme when appropriate	DCCS (Strategy Officer, Health and Children)	The new obesity service launched in April 2018	Green
4.5	Embed MECC into all frontline services in the city and provide training for frontline staff	June 2017	May 2020	•	Make Every Contact Count training provided for frontline staff	DCCS (Strategy Officer, Health and Children)	MECC is a priority of the Prevention stream of the integrated commissioning programme and they are currently scoping options for training for City and Hackney frontline staff.	Green

4.6	Work with Open Spaces to promote opportunities for play for young people within the City of London and outside of the Square Mile.	June 2017	May 2020	•	List of outdoor play spaces available of FYi Increased awareness and take up of opportunities	DCCS/ Public Health (Strategy Officer, Health and Children, Communications Manager); Open Spaces	Identifying areas where outdoor play can be incorporated, in particular through multipurpose furniture, was a consideration in the City Gardens audit commenced in March 2018. The plan to better promote outdoor play space has been delayed due to staff changes but will be picked up when the new FYi manager is in place.	Amber
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Priority:		Promoting	healthy beh	aviours			
Object	tive (if applicable):	Reduce har	mful behavi	ours amongst the resid	ent, working and roug	gh sleeper populations in the City of Londo	n
Ref:	Action:	Start:	End:	Measure/outcome:	Lead officer/partner:	Update	RAG rating
5.1	Develop and implement a Corporate Alcohol Strategy • Alcohol Strategy approve by Health and Wellbeing Board	d	May 2020 Sept 2017	 Improvements in responsible licencing Reductions in crime and antisocial behaviour in relation to alcohol Awareness-raising with businesses and local communities. 	DCCS (Executive Support Officer) M&CP / Port Health & Public Protection (Licensing Team Manager) Community Safety	Public Health is leading on the development of a Corporate Alcohol Strategy which will set out our aims for creating a culture of safe, responsible drinking in the City. This strategy has been delayed; however the public health team are in conversations to take forward this piece of work and it will be progressed over the next few months.	Amber
5.2	Reduce harm of second ha smoke and stop young people from taking up	nd June 2018	Ongoing	Reduced parental smokingReduced smoking in	DCCS/ Public Health (Poppy Middlemiss)	The PH and open spaces are currently working together to identify options and determine feasibility of more smoke free	Green

	smoking • Increase the number of smoke free spaces in the City			parks and play areas		spaces in the City. A paper is going to the HWB in Sept2018 to gain support to make Finsbury Circus a voluntary smoke-free space when it re-opens.	
5.3	 Help tobacco users to quit Continue to commission stop smoking service which includes e-cigarette offer. Support and promote public health awareness raising campaigns such as Stoptober. Smokefree awareness raising and enforcement in CoLC owned areas – e.g. Leadenhall Market 	June 2017	March 2020 Ongoing Ongoing Ongoing	 Increase in resident and workers quitting smoking Outreach by WDP Square Mile Health and joint events with public health and other commissioned services 	Public Health (Public Health Commissioning Manager, Project Officer, Business Healthy); WDP; M&CP (Trading Standards Manager) M&CP / Port Health & Public Protection (Lead Officer, Health & Safety) City Surveyors)	CoL Cleansing Team to develop new antismoke-related litter campaign (launch date TBC). PH and WDP to provide input and assist with promotion. Business Healthy continues to promote WDP services to member organisations, with a particular focus on key milestones, e.g. Stoptober and PHE's Smokefree January. WDP and Business Healthy hosting a "Smashing the stigma" workshop for City HR leads (Sep 18) The PH team are currently exploring how they can work with vape shops to promote e-cigarette to smokers form vulnerable groups to help them quit.	Green
5.4	Establish and deliver new GUM service provision in the City of London	June 2017	Ongoing	New clinic is opened and operational	DCCS (Public Health Consultant)	The 80 Leadenhall Clinic opened in the City on 3 rd April 2018. Feedback from service users has been overwhelmingly positive so far.	Green
5.5	Work with E-sexual health service to achieve channel shift and reduce clinic visits	June 2017	Ongoing	 Increased uptake of the e-sexual health service and corresponding reduction in terrestrial clinic visits by 10%. 	DCCS (Public Health Consultant)	The E-sexual health service went live on 8 Jan2018 in Homerton clinic, and "smart kits" were rolled out in June. As of 14/08, the Homerton is the 2 nd highest issuer of eservice kits ("in-clinic diversion") – there will be a lag time to see whether this translates into reduced attendances.	Green

5.6	Develop a profile of the health needs of rough sleepers	June 2017	Oct 2018	Report to be presented at the Health and Wellbeing Board	DCCS (Homelessness and Housing Options Manager)	The rough sleeper health audit will be presented to the HWB in Sept	Green
5.7	Develop a new homelessness strategy	Sept 2018	Jan 2019	 Strategy produced and approved 	DCCS (Strategy Officer- Housing and Adults)		Green
5.8	Promote and support healthy eating behaviours among City workers and residents: • The Gild caterers promote healthy eating to CoLC staff • City Corporation signs the Local Government Declaration on Sugar Reduction and Healthy Eating and produces action plan to delivers pledges.	June 2017 June 2017 Sept 2018 Sept 2018	Ongoing Ongoing Sept 2019 Ongoing	 CoLC new catering contracts incorporates promotion of healthy eating behaviours City Corporation signs the Local Government Declaration on Sugar Reduction Action Plan produced and successfully implemented. 	M&CP / Port Health & Public Protection (AD (PP)Lead Officer Food Safety) Public Health/ Commissioning Public Health/ Health and Wellbeing Advisory Group	Soil Association's "Food for Life" standard and healthy eating KPIs incorporated into new corporate catering contract (going live in Sep 18) which will be monitored as part of the contract management key. The local declaration on sugar reduction pledges have been agreed by Summit and are due to be signed off my members in September 2018.	Green
5.13	Increase residents' capacity to cook healthy and affordable food • Commission a provider to deliver three healthy cooking courses for adults and 1-2 for CYP in the City of London in 2018/19.	Sept 2018	Sept2019	 Commissioned provider in place Courses delivered 	DCCS (Strategy Officer, Health and Children)		Green

5.10	Reduce injuries and fatalities on City of London roads Promotion of road safety initiatives and active travel by: Assisting with the promotion of events, e.g. the Active City Network and behavioural surveys. Promoting City infrastructure changes relating to road safety – e.g: Bank on Safety. Assist the development of promotion material and information to encourage safer active travel.	June 2017	Ongoing	•	Successful implementation of schemes such as "Bank on Safety" Campaigns and events aimed at City workers and residents that promote safe use of the City's streets Business Healthy to support promotion of ACN events, initiatives and campaigns among City employers Increased walking and cycling by commuters and reduction in the number of KSIs on	Active City Network and the Road Danger Reduction Team (DBE) Public Health team/ Business Healthy	The Active City Network and Business Healthy continue to work in partnership to promote messages around safe and active commuting and cross-refer to respective services; the ACN promoted and sponsored a prize in the BH Challenge 2018; "Hidden City" walking map launched by RDR team in May 2018. The City of London's Transport plan is currently in development, the HWAG contributed to the consultation of this plan. The Road Danger Reduction and Active Travel Plan 2018 – 23 is also being developed and a focus of this new plans in healthy streets. The HWAG were consulted on this plan.	Green
F 11	Make Rusiness Healthy	luna	Ongoing		number of KSIs on the City's streets	DCCC (Dusiness	During 2017 Business Healthy bested/se	Croon
5.11	Make Business Healthy available to City employers	June 2017	Ongoing	• I	ncreased membership and participation by City employers mplementation in ine with the Business Healthy	DCCS (Business Healthy Project Officer)	During 2017 Business Healthy hosted/ co- hosted 11 events, activities and campaigns and supported on a further 14. Its membership by individual organisations increased by 169%, as did the number of those engaging with it on social media. Growth targets for 2018 have now been	Green

	Strategy 2017-20	set.	
	 Delivery of events, 		
	activities and		
	initiatives to		
	promote a healthier		
	workforce among		
	business community		
	• Promotion of		
	commissioned		
	services among		
	business community		
	and City workers		